



January 2021

Code Enforcement 2020 Year End Report

2020 code enforcement was a difficult task to accomplish as you can imagine. There were numerous personnel and protocol changes at the LA County Zoning and Code Enforcement Office. As a result, this caused delays in investigations and enforcement.

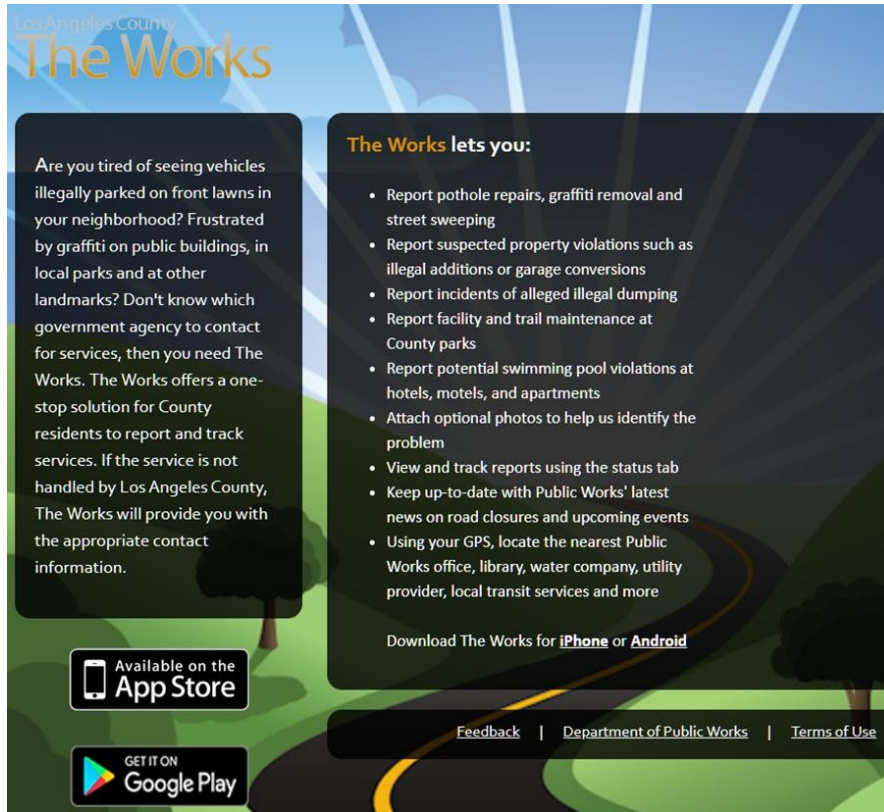
- To date there have been 15 code enforcement complaints received from residents.
- 10 of the complaints were forwarded to LA County Zoning and Code Enforcement.
- The other complaints were forwarded to corresponding department/agencies. (Industry Sheriff, LA County Public Works)
- 6 complaints were successfully resolved by the county and the rest are ongoing.
- The majority of complaints were illegally parked vehicles in front on the property. For example, motor homes, RV, boats and non operational cars. Other complaints were overgrown vegetation or excessive trash on the property.

Vision for 2021 - Code Enforcement will continue to work closely with the county to make sure all complaints from the residents of Hacienda Heights are addressed and resolved. As the pandemic progresses, necessary changes will be made to accommodate rules the County has set in place.

We will work diligently with the zoning department representative to make sure all complaints are resolved and follow ups are made to make sure the offense will not return.

The Works app available on Iphone and Android is a great way to report issues to the LA County Public Works department.

*Remember violations on the street, sidewalks and NOT on private property fall to the Public Works department. Violations on private property go to LA County Zoning and Code Enforcement. Vehicle violations on the street correspond to Industry Sheriff.



Los Angeles County
The Works

Are you tired of seeing vehicles illegally parked on front lawns in your neighborhood? Frustrated by graffiti on public buildings, in local parks and at other landmarks? Don't know which government agency to contact for services, then you need The Works. The Works offers a one-stop solution for County residents to report and track services. If the service is not handled by Los Angeles County, The Works will provide you with the appropriate contact information.

The Works lets you:

- Report pothole repairs, graffiti removal and street sweeping
- Report suspected property violations such as illegal additions or garage conversions
- Report incidents of alleged illegal dumping
- Report facility and trail maintenance at County parks
- Report potential swimming pool violations at hotels, motels, and apartments
- Attach optional photos to help us identify the problem
- View and track reports using the status tab
- Keep up-to-date with Public Works' latest news on road closures and upcoming events
- Using your GPS, locate the nearest Public Works office, library, water company, utility provider, local transit services and more

Download The Works for [iPhone](#) or [Android](#)

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