

## **HHIA - Utility Report for Meeting on 2019.07.15**

Main San Gabriel Key Water Well Level updates:

**\*\* Historic Low: 169.4 ft. (on 2018.11.21)**

**Historic High: 295.30 ft. on 1983.07.20 (Since entry of judgment in 1973)**

**Current: (As of 2019.07.05), 196.40 ft. (66.51% to High).**

### **Related link:**

<http://www.watermaster.org/>

## **Rowland Water District**

### **New Website Offers Water District Customers Improved User Experience And Robust Bill Pay, Conservation Tools**

Rowland Heights, CA (July 1, 2019) – Rowland Water District launched a brand new website featuring enhanced content, more intuitive navigation and a suite of customer tools designed to help water users find important information faster and more efficiently.

“Our new website is an exciting new “Digital Front Door” to Rowland Water and reflects our ongoing commitment to customer engagement,” said Rowland Water General Manager Tom Coleman. “With its more modern look and feel, RowlandWater.Com will help customers find the latest news and events, information on District projects, translation services and a one-click bill pay option that will save customers time.”

The improved RowlandWater.com contains a navigation system that includes drop-down menus that direct users to the most commonly viewed pages and a search function where web users can search for useful information more easily. The re-designed homepage is dynamic and visually appealing offering visitors an “at a glance” glimpse into Rowland Water’s services and functions.

“We want our customers to immediately dive in to the District’s story,” adds Coleman. “The new site is meant to draw people in and engage them in the important work we’re doing every day on their behalf. Plus, it will simply make their lives easier by getting them the information they need quickly.”

Additionally, the new site boasts a legislative micro-website aimed at providing customers with the latest information on water-related laws and regulations, and their potential impact on the roughly 58,000 consumers that the District serves on a daily basis. Separating this critical information out in a user-friendly format is important to the success of the new site.

Interested District customers can log on to the micro-site at <http://rwdlegupdates.org/> and find editorials and guests columns referring to new conservation regulations, proposed water taxes, and more under the ‘Legislative Updates’ tab. By clicking on the ‘News’ tab, customers will find helpful information in categories such as California Waterblog, Media Updates, and Aquaformia News. There is also an ‘FAQs’ tab, where a variety of frequently asked water-related questions and detailed answers are posted.

“Frequent, robust customer engagement is a primary principle of our organization,” says Board President Robert Lewis. “We are thrilled to bring the community these new online tools to help them stay engaged and ultimately become more educated water users.”

To learn more about Rowland Water District, call (562) 697-1726 or visit the District's new website at [www.rowlandwater.com](http://www.rowlandwater.com)

**Related link:**

<https://www.rowlandwater.com/new-website-2019/>

**The Metropolitan Water District of Southern California**

**METROPOLITAN LAUNCHES DO-IT-YOURSELF GUIDE TO LAWN REMOVAL Step-by-step video tutorials help Southern Californians replace their lawns with beautiful, sustainable gardens and get a rebate**

**July 2, 2019**

Metropolitan Water District is making it easier for Southern Californians to ditch their lawns and get up to \$10,000 in rebates with new, engaging videos featuring step-by-step guides to removing grass and laying the groundwork for beautiful and more sustainable yards.

The animated videos, four to six minutes each, outline three ways to remove lawns – solarization, sheet mulching and sod removal. Residents can choose a method based on their grass type and the length of time and tools needed to perform the work. Many lawns can be removed by fall, the optimal season to plant a California native garden.

The videos are the latest resources in a suite of tools available at [bewaterwise.com](http://bewaterwise.com) to help residents and businesses in Metropolitan's 5,200-square-mile service area tap into its \$2-per-square-foot turf replacement rebate. The content in the lawn removal videos also is available in easy-to-follow and print PDF format.

"There are so many reasons to get rid of your grass – beautifying your yard, conserving water, saving money, and helping Southern California respond to a changing climate," said Metropolitan's Water Efficiency Manager Bill McDonnell. "We want to make sure we're helping residents as much as possible so they can successfully remove their lawn, navigate the rebate process and see the results they want."

The first step to claiming a rebate is to click the [socalwatersmart.com](http://socalwatersmart.com) link on [bewaterwise.com](http://bewaterwise.com) to review program requirements and reserve funding. The site also features a step-by-step video showing residents and commercial business how to apply for and complete the rebate application.

**Related link:**

<http://www.mwdh2o.com/newsroom/Media-Releases/Pages/default.aspx>

Report by *Ted Chang*

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