

## **HHIA - Utility Report for Meeting on 2016.10.17**

### **Main San Gabriel Key Water Well Level updates:**

Historic High: **295.30** ft. on **1983.07.20** (Since entry of judgment in 1973)

Current => **Historic Low: 172.20** ft. (As of **2016.09.30**; only **58.31%** vs High); two consecutive record low months. Water conservation regulations are still in place.

<http://www.watermaster.org/>

## **Rowland WATER DISTRICT CUSTOMERS EARN SPECIAL ATTENTION IN HONOR OF CUSTOMER APPRECIATION WEEK**

**(September 30, 2016)** – Rowland Water District invites customers and community members to join in the celebration of Customer Appreciation Week, October 3<sup>rd</sup>-7<sup>th</sup> 2016. Customers who visit the District office during regular weekly business hours will enjoy refreshments and free giveaways.

Although the drought is not over, California’s water supply has been positively impacted over the last year thanks to the careful conservation and attention to water use efficiency by Rowland’s customers.

Rowland Water District is pleased to honor the entire community during this festive week.

“We look forward to the opportunity each year to thank our customers for being a part of the Rowland Water District family,” says RWD General Manager Tom Coleman. “This year in particular is a great chance to thank the community for saving water and doing their part. Their efforts have made a remarkable difference in our conservation efforts.”

Join us during Customer Appreciation Week at the District office located at 3021 Fullerton Road, Rowland Heights, CA 91748, Monday – Thursday from 8:00 a.m. – 5:30 p.m. and Friday, from 8:00 a.m. – 4:30 p.m., as we thank the communities we serve.

<http://www.rowlandwater.com/water-district-customers-earn-special-attention-in-honor-of-customer-appreciation-week/>

## **Rowland Water District Amends Conflict of Interest Code**

*Officials who manage public investments must file financial disclosure statements*

**(September 7, 2016)** – In compliance with state law, Rowland Water District (RWD) updated its Conflict of Interest Code to require financial disclosure statements from all employees who manage public investments.

RWD’s code was amended to include an expanded list of designated positions that must file disclosure statements, such as members of the Board of Directors, the General Manager and financial consultants. The change was approved by the Board at its July 19 meeting and was forwarded to the Los Angeles County Board of Supervisors for approval and filing.

Under the State Political Reform Act of 1974, anyone who holds a position managing public investments must file disclosure statements by April of each year and attend training every two years. RWD’s Board underwent ethics training in February 2015.

“We want the public to know that maintaining exceptional accountability and good government is important to us and we take ethics in government extremely seriously,” RWD Board President Szu Pei Lu-Yang said.

<http://www.rowlandwater.com/rowland-water-district-amends-conflict-of-interest-code/>

## **SoCalGas - Recognizing a Natural Gas Leak**

Due to the gas leak incident in Aliso Canyon, there are a number of different ways to identify a potential natural gas leak.

### **Look - If you see:**

- A damaged connection to a natural gas appliance
- Dirt, water or debris being blown into the air
- A dry patch of grass in your yard (in an otherwise moist area)
- A fire or explosion near a pipeline
- Exposed pipeline after an earthquake, fire, flood or other disaster

### **Listen**

- If you hear an unusual sound, such as a hissing, whistling or roaring, near a natural gas line or appliance.

### **Smell**

- If you smell the distinctive odor of natural gas, often described as a sulfur-like odor.
- Note: some people may not be able to smell the odor for a number of reasons (see below).

**Don't Rely on Just Your Nose** - Although a distinctive odor is added to make natural gas easy to recognize, you may not be able to smell leaking gas if:

- You have a diminished sense of smell
- You're experiencing odor fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it)
- You have a physical condition such as a common cold, sinus condition or allergies
- You use tobacco, alcohol, drugs and certain medications
- The odor is masked or hidden by other odors that are present
- Pipe and soil conditions have caused odor fade (see below)

**Odor Fade** - Sometimes physical and/or chemical processes can cause a loss of odorant in natural gas, making it undetectable by smell. Odor fade can be caused by adsorption, absorption, oxidation or any combination thereof. Odor fade is more likely to occur in the following situations:

- In new, steel pipe that has been recently manufactured or hasn't been used for odorized natural gas before
- In natural gas piping systems using higher gas pressure, and when natural gas flow is limited or intermittent
- In the presence of rust, mill scale, moisture, air, cutting oil, pipe thread compound, liquids, condensates and other substances

Because of the possibility of odor fade, it's important to not rely only on your sense of smell to be alerted to a natural gas leak.

For a printable copy about odor fade and safe purging practices, see our [Safety Bulletin](#) .

If you have additional questions or concerns regarding pipe conditioning or odor fade, call us at **1-800-427-2200** or contact a licensed, qualified professional.

**What to Do if You Suspect a Natural Gas Leak** - If you smell a natural gas odor, hear the hissing sound of gas escaping or see other signs of a leak:

- IMMEDIATELY EVACUATE the area, and from a safe location either call 911 or **SoCalGas** at 1-800-427-2200
- DON'T smoke, or light a match, candle or other flame.
- DON'T turn electrical appliances or lights on or off, operate motorized equipment or vehicles, or use any device that could cause a spark.

**1-800-427-2200**

24 hours a day, seven days a week; or call 911

[https://www.socalgas.com/stay-safe/emergency-information/natural-gas-leaks?utm\\_source=IBMMailing&utm\\_medium=email&utm\\_campaign=EM-12%2020160920%20Safety%20-%20Consumer%20September%20\(1\)&utm\\_content=&spMailingID=9550850&spUserID=MTU4Mz M4MjY3NjkwS0&spJobID=1001669956&spReportId=MTAwMTY2OTk1NgS2](https://www.socalgas.com/stay-safe/emergency-information/natural-gas-leaks?utm_source=IBMMailing&utm_medium=email&utm_campaign=EM-12%2020160920%20Safety%20-%20Consumer%20September%20(1)&utm_content=&spMailingID=9550850&spUserID=MTU4Mz M4MjY3NjkwS0&spJobID=1001669956&spReportId=MTAwMTY2OTk1NgS2)

## **A Message from the California Public Utilities Commission SCE - Look for a Climate Credit on your October bill**

### **Oct 3, 2016**

This month\* your utility bill will include a credit identified as the "California Climate Credit." Your household and millions of others throughout the state will receive this credit on your utility bills.

This payment comes from a California program that is fighting climate change. Your Climate Credit is designed to help you join in these efforts. You can use the bill savings from your Climate Credit however you choose, but you can save even more money by investing the savings in energy-saving home upgrades, including more efficient lights and appliances. You can find more information and receive rebates for these and many other energy-efficient choices for your home at [www.EnergyUpgradeCA.org/credit](http://www.EnergyUpgradeCA.org/credit).

The Climate Credit is one of many programs resulting from landmark legislation called the Global Warming Solutions Act of 2006. Together, these programs are cutting pollution, creating jobs, and investing in cleaner energy and transportation. For more information about climate change science and programs to reduce carbon pollution, visit [www.climatechange.ca.gov](http://www.climatechange.ca.gov).

*\*Billing periods vary by utility and may not always coincide with a calendar month. If you don't see a Climate Credit in the bill that arrives in October, it will appear in the bill you receive in November.*